## What home contents insurance covers

## As at 1 January 2019



|   | <u>C</u>  | $\Box$  |
|---|---|---|
|   | +   | ++  |
| Home contents insurance   | Simply<br>Better  | Simply<br>Complete  |
| Insured perils: Fire, burglary, theft, vandalism, mains water damage, storm and hail  | <b>√</b>  | <b>√</b>  |
| Aquariums / terrariums / waterbeds / water columns / sprinklers / internal downpipes  | <b>√</b>  | <b>√</b>  |
| Off-premises insurance  | 100% of the sum insured up to 12 months                   | 100% of the sum insured up to 12 months                   |
| Safe deposit box  | up to 100% of the sum insured                             | up to 100% of the sum insured                             |
| Property used for business purposes   | <b>√</b>  | <b>√</b>  |
| Guarantee of benefits under previous policy   | no  |   |
| Data recovery costs   | 2% of the sum insured                                     | 2% of the sum insured                                     |
| Theft of bicycles and bicycle trailers (including e-bikes and pedelecs, unless insurance is compulsory) no night-time clause          | up to EUR 10.000  | up to EUR 10.000  |
| Theft from motor vehicles or pleasure craft including electronics   | 2% of the sum insured worldwide with no night-time clause | 2% of the sum insured worldwide with no night-time clause |
| Theft of washing, clothes, garden furniture, garden tools, robot lawnmowers, sit-on mowers, children's play and sports equipment      | 5% of the sum insured                                     | 5% of the sum insured                                     |
| Natural perils  |   |   |
| Excess 10% (min. EUR 500, max. EUR 5.000)   |   |   |
| > Flood, backup caused by adverse weather conditions  |   |   |
| > Earthquake, subsidence, landslide   | Inclusion possible  | Inclusion possible  |
| > Weight of snow, avalanche   |   |   |
| > Volcanic eruption   |   |   |
| <ul><li>&gt; Water damage caused by rain or melting water<br/>– up to 3% of the sum insured with an excess<br/>of EUR 250</li></ul>   |   |   |
| Extended coverage   |   |   |
| > Matching of cover of competitors  |   |   |
| > Waiver of excess  | no  | <b>√</b>  |
| > Waiver of sublimits   |   |   |
| > Proactive settlement of claims  |   |   |
| Premises used for business purposes even if they cannot be accessed via the home  | up to EUR 20.000  | up to EUR 20.000  |
| Glass breakage<br>glass ceramic hobs are covered (e.g. Ceran)<br>including their electrics / electronics, aquariums<br>and terrariums | Inclusion possible  | Inclusion possible  |
| Gross negligence including beyond the legal requirements  | all insured perils up to 100%<br>of the sum insured       | all insured perils up to 100%<br>of the sum insured       |
| Innovation guarantee future improvements of terms are covered automatically with no additional premium                                | <b>√</b>  |   |



| Home contents insurance  Motor vehicle parts and accessories  Up to EUR 2.500  Sor of the sum insured  V  Scorching and smouldering damage  Excess EUR 100  Service package  Passistance services such as tradesman hotline, e.g., roofers, electricians, security service, glaziers, heating engineers and plumbers up to EUR 5.00  Sports equipment (golf bag, saddle, etc.) permanently located outside the main dwelling  Storm and hail damage within the site on which the insured dwelling is situated  Difference in Limits and Differences in Conditions cover (max. 12 months from receipt of application)  Pickpocketing  Transport costs  Theft by trickery on the site on which the insured dwelling is situated including outsomer, cheque and credit card misuse  Unnamed perils  Inclusion possible  Removal costs in case of uninhabitability  Sonic bang  V  Up to EUR 10.00  Up to EUR 1.000  No age limit  Inclusion possible  No age following lightning strike   |          |
|---|----------|
| Insurance  Motor vehicle parts and accessories  Up to EUR 2.500  Customer, cheque, credit card abuse following burglary or robbery  Guaranteed to match GDV standard terms and conditions  Scorching and smouldering damage  Scorching and smouldering damage  > Assistance services such as tradesman hotline, e.g., roofers, electricians, security service, glaziers, heating engineers and plumbers up to EUR 50.00  Sports equipment (golf bag, saddle, etc.)  permanently located outside the main dwelling  Storm and hail damage within the site on which the insured dwelling is situated  Difference in Limits and Differences in Conditions cover (max. 12 months from receipt of application)  Pickpocketing  Up to EUR 1.000  no age limit  Transport costs  J  Theft by trickery on the site on which the insured direction in the final direction in the final direction in the preliminary contract  Up to EUR 1.000  no age limit  Transport costs  J  Theft by trickery on the site on which the insured direction in the final direction in the final direction in the preliminary contract  Up to EUR 1.000  no age limit  Transport costs  J  Theft by trickery on the site on which the insured direction in the final direction in the |          |
| Customer, cheque, credit card abuse following burglary or robbery  Guaranteed to match GDV standard terms and conditions  Scorching and smouldering damage  Service package  > Assistance services such as tradesman hotline, e.g. roofers, electricians, security service, glazilers, heating engineers and plumbers up to EUR 10.000  Sports equipment (golf bag, saddle, etc.) permanently located outside the main dwelling  Storm and hall damage within the site on which the insured dwelling is situated  Difference in Limits and Differences in Conditions cover (max. 12 months from receipt of application)  Pickpocketing  Pickpocketing  Pickpocketing  Pickpocketing  Pickpockety on the site on which the insured welling is situated including customer, cheque and credit card misuse  Unnamed perils  Inclusion possible  Removal costs in case of uninhabitability  Sonic bang  Power surge following lightning strike  |          |
| Guaranteed to match GDV standard terms and conditions  Scorching and smouldering damage  Excess EUR 100  Service package  > Assistance services such as tradesman hotline, e.g., roofers, electricians, security service, glaziers, heating engineers and plumbers up to EUR 500  Sports equipment (golf bag, saddle, etc.) permanently located outside the main dwelling  Storm and hail damage within the site on which the insured dwelling is situated  Difference in Limits and Differences in Conditions cover (max. 12 months from receipt of application)  Pickpocketing  Transport costs  Theft by trickery on the site on which the insured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Inclusion possible  Removal costs in case of uninhabitability  Sonic bang  Power surge following lightning strike   |          |
| Scorching and smouldering damage  Excess EUR 100  Scorching and smouldering damage  Excess EUR 100  Scorching and smouldering damage  Service package  Assistance services such as tradesman hotline, e.g., roofers, electricians, security service, glaziers, heating engineers and plumbers up to EUR 500  Sports equipment (golf bag, saddle, etc.) permanently located outside the main dwelling  Storm and hoil damage within the site on which the insured dwelling is situated  Difference in Limits and Differences in Conditions cover (max. 12 months from receipt of application)  Pickpocketing  up to EUR 1.000 no age limit  Transport costs  Theft by trickery on the site on which the insured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Inclusion possible  Removal costs in case of uninhabitability  Sonic bang  Power surge following lightning strike  |          |
| Service package  > Assistance services such as tradesman hotline, e.g., roofers, electricians, security service, glaziers, heating engineers and plumbers up to EUR 500  Sports equipment (golf bag, saddle, etc.) permanently located outside the main dwelling  Storm and hail damage within the site on which the insured dwelling is situated  Difference in Limits and Differences in Conditions cover (max. 12 months from receipt of application)  Pickpocketing  up to EUR 1,000  no age limit  Transport costs  Theft by trickery on the site on which the insured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Inclusion possible  Removal costs in case of uninhabitability  Sonic bang  Power surge following lightning strike   |          |
| Assistance services such as tradesman hot- line, e.g. roofers, electricians, security service, glaziers, heating engineers and plumbers up to EUR 500  Sports equipment (golf bag, saddle, etc.) permanently located outside the main dwelling  Storm and hail damage within the site on which the insured dwelling is situated  Difference in Limits and Differences in Con- ditions cover (max. 12 months from receipt of application)  Pickpocketing  up to 20% above the sum insured in the preliminary contract  Up to EUR 1.000 no age limit  Transport costs  V  Theft by trickery on the site on which the in- sured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Inclusion possible  Removal costs in case of uninhabitability  Sonic bang  Power surge following lightning strike  |          |
| line, e.g. roofers, electricians, security service, glaziers, heating engineers and plumbers up to EUR 500  Sports equipment (golf bag, saddle, etc.) permanently located outside the main dwelling  Storm and hail damage within the site on which the insured dwelling is situated  Difference in Limits and Differences in Conditions cover (max. 12 months from receipt of application)  Pickpocketing  up to 20% above the sum insured in the preliminary contract  Pickpocketing  up to EUR 1.000 no age limit  Transport costs  Theft by trickery on the site on which the insured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Inclusion possible  Removal costs in case of uninhabitability  Sonic bang  Power surge following lightning strike   |          |
| Storm and hail damage within the site on which the insured dwelling is situated  Difference in Limits and Differences in Conditions cover (max. 12 months from receipt of application)  Pickpocketing  Transport costs  Theft by trickery on the site on which the insured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Removal costs in case of uninhabitability  Power surge following lightning strike  Storm and hail damage within the site on which the insured dwelling is situated including customer.  J  J  J  J  J  J  J  J  J  J  J  J  J  |          |
| Difference in Limits and Differences in Conditions cover (max. 12 months from receipt of application)  Pickpocketing  Transport costs  Theft by trickery on the site on which the insured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Removal costs in case of uninhabitability  Power surge following lightning strike   |          |
| ditions cover (max. 12 months from receipt of application)  up to 20% above the sum insured in the preliminary contract  up to EUR 1.000     no age limit  Transport costs  Theft by trickery on the site on which the insured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Removal costs in case of uninhabitability  Power surge following lightning strike  up to 20% above the sum insured in the preliminary contract  up to EUR 1.000     no age limit  3% of the sum insured in age limit  3% of the sum insured in age limit  1 misured in age limit  3% of the sum insured in age limit  4  |          |
| application)  up to 20% above the sum insured in the preliminary contract  up to EUR 1.000 no age limit  Transport costs  Theft by trickery on the site on which the insured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Removal costs in case of uninhabitability  Power surge following lightning strike  up to 20% above the sum insured preliminary contract  up to EUR 1.000 no age limit  3% of the sum insured no age limit  1   |          |
| Transport costs  Theft by trickery on the site on which the insured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Removal costs in case of uninhabitability  Sonic bang  Theft by trickery on the site on which the insured and credit card misuse  Inclusion possible  Inclusion possible  Inclusion possible  J  Power surge following lightning strike   | d in the |
| Theft by trickery on the site on which the insured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Inclusion possible  Removal costs in case of uninhabitability  Sonic bang  Power surge following lightning strike  3% of the sum insured no age limit  Inclusion possible  Inclusion possible  Inclusion possible  |          |
| sured dwelling is situated including customer, cheque and credit card misuse  Unnamed perils  Inclusion possible  Removal costs in case of uninhabitability  Sonic bang  Power surge following lightning strike  Inclusion possible  Inclusion possible  Inclusion possible   |          |
| Removal costs in case of uninhabitability  Sonic bang  Power surge following lightning strike   |          |
| Sonic bang  |          |
| Power surge following lightning strike  |          |
|   |          |
|   |          |
| Vandalism following unauthorised entry or robbery   |          |
| Explosion   |          |
| Soot damage   ✓   |          |
| Water/gas loss following damge  ✓   |          |
| Total valuables 50% of the sum insured up the sum insured   |          |
| > outside safe: cash, credit cards up to EUR 3.000 up to EUR 3.500  |          |
| > outside safe: documents, saving books, up to EUR 10.000 up to EUR 20.000  |          |
| > outside safe: jewellery, pearls, stamps, coins, up to EUR 40.000 up to EUR 50.000   |          |
| Uninhabited dwelling 12 months 12 months  |          |